* Patient referred by GP via CCG
* Admin/Medical Staff monitor referrals on NIECR throughout the day
* Speciality Dr triages referral
* Admin staff complete actions on accepted referrals and this removes them from e-triage
* Speciality Dr responds to declined referrals via NIECR advice response
* Appropriate referrals accepted are appointed within 3 working days were possible
* Admin staff contacts patient/family and to offer the appointment
* Patient reports to nursing staff upon arrival at the Day Hospital
* A comprehensive geriatric nursing and medical assessment is completed
* Patient is referred to other members of the MDT as appropriate, Physio and OT, SALT and Social Worker if available on the day
* Assessment investigations are carried out, including bloods, bladder scan and x-ray if required
* Appropriate MDT discussion to facilitate person centred management plan
* Possible outcomes:

Discharge to home with no review and letter sent to GP

Referred to ICT/Reablement

Discharge home with referral to Day Hospital

Admission to Hospital

* Patient summary is completed and given to patient/family member for their information
* Letter is completed on the same day or next working day and is available on NIECR